

SUPPLIER CODE OF CONDUCT

The way we care

For our Patients, People and Environment



1. INTRODUCTION

Dental health has a big impact on overall good health. That is why we want oral care to become an inseparable part of a healthier life for everybody. This is what we believe and strive for, every day in everything we do.

The purpose of the European Dental Group, and all its related Business Lines, is bringing the best oral care to our patients. And we believe bringing the best care will make a positive impact on their health & well-being.

Providing the right balance between care, cure and prevention, we can serve all patients and we are able to make that long-term impact on everyone's health & wellbeing. We are convinced that the best care is provided by the best people. That is why we always strive for committed and happy employees, every day. Our people make the difference.

We can achieve our purpose only by working closely with our Suppliers and Partners. Our Supplier Code of Conduct explains how we expect our Suppliers and Partners to work with us to fulfil that purpose, ethically and in compliance with the applicable laws.

2. EDG LEADING PRINCIPLES

Our Supplier Code of Conduct enlists our Suppliers and Partners in upholding the EDG Leading Principles. We believe this joint commitment to ethical conduct and integrity is a strong foundation for trusted business relationships that creates shared value

1. Conduct business with integrity and accountability

We seek business relationships based on trust, transparency, and mutual accountability. We expect our Suppliers and Partners to:

- Compete fairly and ethically for the European Dental Group's business
- Never offer or accept bribes, kickbacks, inappropriate gifts or hospitality, or other improper incentives in connection with the European Dental Group's business
- Avoid any conflict of interest relating to financial interests or other arrangements with our employees that may be considered inappropriate
- Work with their own suppliers to promote business conduct consistent with the principles in this Code

2. Work together with dignity and respect

We expect our Suppliers and Partners to stand with us in prioritizing the safety, well-being, and dignity of all individuals, whose talents and hard work help us deliver our products and services. We expect our Suppliers and Partners to:

- Provide safe and healthy working conditions at all of their operations
- Never use or tolerate the use of human trafficking, forced labor, or child labor as defined by the International Labour Organization (ILO)
- Foster a diverse and inclusive work environment that is free of harassment and discrimination
- Respect employees' rights to organize and bargain collectively
- Meet or exceed all legal requirements for compensation and working conditions

3. Protect and preserve the environment

We count on our Suppliers and Partners to help European Dental Group nourish the world in a safe, responsible, and sustainable way. We expect our Suppliers and Partners to:

- Maintain strict standards to promote product safety
- Strive to reduce environmental impact through efforts such as ending deforestation, minimizing greenhouse gas emissions and waste, and using resources efficiently
- Protect water resources by minimizing use of water in their operations, avoiding contamination from their operations, and reducing the impact on the water resources of the surrounding communities
- Respect the principle of free, prior, and informed consent concerning the resources and tenure rights of indigenous communities
- Work with the European Dental Group to implement sustainable processes and correct problems to drive continuous improvement and societal value
- Disclose, on request, the location of facilities and known origins of materials to enable traceability and sustainability purposes

4. Safeguard European Dental Group's information, assets, and interests

We expect our Suppliers and Partners to protect European Dental Group's reputation and any information or property we entrust to them. We expect our Suppliers and Partners to:

- Protect any of European Dental Group's confidential information to which they have access, including its intellectual property, trade secrets, or financial information
- Safeguard any property belonging to the European Dental Group while under their control
- Avoid any situations that may adversely affect our business interests or reputation
- Maintain books and records that reflect all transactions in an accurate, honest, and timely way
- Employ appropriate quality audit and compliance processes for matters such as product safety, worker health and safety, and labor and employment

5. Honor business obligations

We work with Suppliers and Partners who share our desire to build productive business relationships. This requires honest communications, mutual respect, and delivering on commitments. We expect our Suppliers and Partners to:

- Share our commitment to conducting business honestly and transparently
- Honor business obligations and manage unanticipated events in a proactive, timely, and open way

6. Work according to the law

As a responsible company, we expect our Suppliers and Partners to share our commitment to obeying the law. We expect our Suppliers and Partners to:

- Know and follow the laws that apply to them and their business
- Treat legal requirements as a minimum standard
- Alert the European Dental Group to any material issues with the goods and services they supply—especially health and safety issues. This helps the European Dental Group comply with national, European and global regulations

3. OUR GOAL OF TRUSTED PARTNERSHIP

It is our goal to build trust-based relationships with ethical Suppliers and Partners who follow these six Leading Principles. We expect our Suppliers and Partners to cooperate with our reasonable requests for information and/or certifications. When there is a concern, our practice is to work together with Suppliers and Partners to resolve, so we may be able to help identify possible improvements. However, when an issue can't be corrected or Suppliers and Partners are unwilling to engage, we reserve the right to end our relationship.

By working closely with our Suppliers and Partners, we believe we can achieve mutual success while helping communities and the wider world to thrive.

If you see or suspect any conduct or business practices that you think could violate our Supplier Code, please contact the European Dental Group directly. You may raise a concern or get help by contacting your European Dental Group representative.

Getting in touch with us quickly helps to prevent problems and correct any that have already occurred. We handle all reports promptly, fairly, and as confidentially as possible.



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